

XO Communications: The National Local Exchange Carrier™

XO Communications offers nationwide communication services designed for businesses of all sizes. XO® offers one of the broadest product portfolios around carried on one of the highest capacity IP backbones in the industry. With service in 75 U.S. major metropolitan markets, XO is where you need to be. From local and long distance to data services to advanced integrated and managed services – XO backs it up with world-class customer care and a three-month satisfaction guarantee on all of our standard products.

Unmatched Network Assets

- > XO has one of the highest capacity IP backbones in the industry, capable of delivering data at the fastest speeds available today.
- > XO products operate on our award-winning, wholly owned OC-192 IP network backbone with OC-12 uplinks in our markets and data center.
- > XO has access to more than 100+ peering partners, offering direct access to 100% of Internet traffic.
- > With local voice services in 75 major U.S. markets, we can take you where you need to be.
- > We offer specialized account management services and a seamless solution for large customers who want to consolidate their complex business communications.

Unsurpassed Customer Service

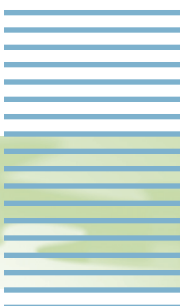
- > At XO®, we offer world-class customer support, a robust infrastructure in the XO Data Center, comprehensive monitoring capabilities and response teams in multiple locations.
 - > Our toll-free customer service numbers take you to teams of specialized service representatives ready to help.
 - > XO offers an array of online support services including the XO Business Center, which features account management and bill payment, and the XO Hosting Gateway with web site creation and management tools.
- > And all our standard products and services come with a three-month, no-risk guarantee.**

A Seamless Solution

- > XO is a market leader in integrated services packages and pioneered the concept with XOptions®, designed to simplify telecommunications for business.
- > XOptions® Flex—our new industry-leading bundled IP solution—offers flat-rate pricing with virtually unlimited local and long distance calling, along with high-speed Internet access and Web hosting.
- > XO also offers XO Interactive and Hosted IVR, and more capabilities like bundling customer on-premise equipment with our leading voice and data services through our XO One service.
- > XO can pull everything together for you in one package—no matter how complex your telecommunications needs.

XO Network at a Glance

- > *OC-192 backbone*
- > *3000+ on-network buildings*
- > *A world-class, highly secure data center and a 24x7 network operations center*
- > *300-plus DSL access points*
- > *Total fiber: approximately 1,158,000 miles*
- > *34 Nortel DMS-500 voice switches for local and long distance voice*
- > *Sonus Networks softswitches for handling next-generation traffic*



The XO® product portfolio. A complete solution.

One source for all your voice, data and Internet services, no matter how large your business or how complex your needs. And next-generation IP services offers you simplicity and flexibility like never before.

NLEC™ Voice Services

XO provides a wide range of cost-efficient, dependable voice products for businesses of all sizes in 75 major U.S. cities—so you can use one provider for local service in multiple markets—and competitive long distance rates and options, including dedicated lines for high volume traffic. That is what makes XO *the* National Local Exchange Carrier™ for business.

Data Services

Secure, high-speed Internet connections for any-size business with any-scale needs—from dial-up and DSL to dedicated connections at speeds up to 1000 Mbps for mission-critical communications. All on our carrier-class, facilities-based network with a core OC-192 backbone and scalable transport solutions for your most complex network connectivity problems. We offer secure, reliable connectivity from VPN, an economical private network application for any-size business, to sophisticated Ethernet solutions and MultiTransport Networking Services for more diverse data needs.

Managed Services

XO helps to secure your network with services like Managed Firewall and VPN, and can further protect your business with a full range of advanced security options.

XO helps you manage your business with everything you need for your web presence—from feature-rich web sites to server collocation.

Integrated Services

Bundled solutions to simplify your telecommunications purchase—like XOptions®, the industry’s first bundled integrated services solution for businesses. XO One Managed Services, a customized solution for larger businesses, integrates the elements of your communications infrastructure, including customer on-premise equipment and network services solutions.

XOptions® Flex: Next-Generation IP Services

We’re taking our services to the next level with XOptions Flex, our new industry-leading IP-based bundle. With XOptions Flex, you get flat-rate pricing with virtually unlimited local and long distance calling, along with high-speed Internet access and Web hosting. XOptions Flex offers you simplicity and flexibility with Dynamic Bandwidth Allocation, automatically adjusting to heavy data demands when voice lines are idle, and a web-based administrative portal that allows you to self-administer functional changes in real time. XOptions Flex delivers it all on a single bill—from one vendor with one invoice for a flat rate.

For more information, contact your XO Sales Representative today or visit us at www.xo.com

The XO Product Portfolio

